

Warranty Policy

1. If the product is used under normal usage during the guarantee period and a problem occurs, Nittoseiko Analytech or its local distributors will repair defective parts or replace them with new ones or equivalents free of charge. The replaced old parts will be owned by Nittoseiko Analytech.

2. In the following cases, repairs will be charged even within the guarantee period:
 - (1) Failure due to improper handling or misuse
 - (2) Failure due to handling, use, storage, or breakage by storage that deviates from the design and specification conditions
 - (3) Failure and damage due to transportation after delivery, dropping or vibration during movement
 - (4) Failure caused by modification and repair by the Company or a person other than the person commissioned by the Company
 - (5) Replenishment of consumables and naturally consumed parts*
 - (6) Failure and damage due to accidental force such as fire, flood, earthquakes, lightning, salt damage, abnormal voltage, and other natural disasters
 - (7) Failure due to use in an environment outside the specifications
 - (8) Failure due to use with options and consumables other than certified products
 - (9) Insufficient maintenance management of cleaning, maintenance, inspection, and use of consumables other than those specified by the Company.
 - (10) Other failures that are not considered to be our responsibility

*Items listed in " Consumables" at the end of the section in the manuals are defined to be consumables.

3. Judgment as to whether or not failures correspond to free repair depends on the company or a person commissioned by the company.
 4. The contact for the failures shall be Nittoseiko Analytech's local distributor.
 5. Nittoseiko Analytech does not make any express or implied guarantees (including implied guarantees regarding merchantability or suitability for a specific purpose) other than those expressly provided in the guarantee provisions. Nittoseiko Analytech disclaims any guarantee anything other than that stated in the guarantee provisions. Even if implied guarantees is applied by law, they are limited to those specified in the guarantee provisions.
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